



COMPLETE AND RETURN THIS FORM FOR RMA QUOTE AND INSTRUCTIONS.

Email completed form to: customer.support@wkfluidhandling.com
RMA requests can also be made online at: <https://wkfluid.com/rma>

I, the undersigned employee of (Company) _____,
request a return merchandise authorization (RMA) for product below.

Serial Number: _____

Purchase Order: _____

(We cannot process returns without product serial number.)

How long after installation did the issue occur? (Hours) _____

Did any process change after installation? (Yes / No / NA) _____

Has unit been modified or disassembled? (Yes / No / NA) _____

(Modification or disassembly may void warranty.)

RMA Reason: (Pick one.)

- ☐ Maintenance Repair
☐ Return Unused Product

Process Details: (Use maximum values or ranges)

*(*Required for process separation and safety. SDS are required for all chemistries.)*

*Chemistry: _____ (e.g. HF, HCl, H₂O₂, H₂SO₄)

*Metals: _____ (e.g. Cu, Au, Co, Ga, Ni)

Temperature: _____ (*F or °C)

Installation Date: _____ (e.g. 2024 Jan 1)

Issue Details: (Please explain the issue in detail.)

Contact Details:

Name: _____

Phone: _____

Email: _____

Signature: _____

Date: _____

Return Shipping Address: (*Required)

Can Your Tank Be Repaired?

We will help determine if your tank is repairable before providing an RMA. This may require photos of your tank. After receiving your tank, we clean and strip it to verify its repairability. This process has a non-refundable fee based on the tank size. This cost will be provided with your RMA. After evaluation, your options will be to have your tank repaired, returned as is, or scrapped.

If a PO is not provided within 60 days, the product may be returned or disposed of at customer expense.

Product that has not been properly decontaminated may be sent to a 3rd party for cleaning at customer expense or may be disposed of to ensure the safety of our team and delivery providers.

Unrepairable Tank Examples



Cracked Quartz cannot be repaired.



Adhered surface contamination cannot be repaired.



Pin hole/etching cannot be repaired.



Etched surface below tolerance, often indicated by waviness in side walls, cannot be repaired.

